



WE'RE HIRING



HEAD OF INNOVATION

Reports To: Chief Operating Officer (with a dotted line to the CEO)

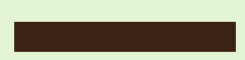
Location: Remote

Type: Full time

Salary Range: Dependent on the experience of the successful candidate.

Job Summary

Collaborating with the leadership team, identify and implement innovative solutions that address current and future customer needs. The role requires balancing creativity with practical execution to ensure innovations are actionable and aligned with our vision.



KEY RESPONSIBILITIES:

- To develop practical ways to help customers transition to aspects of innovation in their assurance model.
- To work alongside the business leaders to understand customer innovation needs for today and tomorrow. Never working in isolation.
- The ideas person that can always answer the question...is there a better way this could be done? But also, a practical realist that can show a way that innovation can be practically implemented.
- Never developing in isolation. Developing because at least one customer can see where we are headed and wants to include aspects into their programme.
- Developing any strategic partnerships that we need to complement our innovation offer.
- Working with our customers and Head of Comms to market and promote our innovation highlights. Over time, we become the natural "go to" business when customers or potential customers want fresh thinking.
- Develop our best approach to protecting any intellectual property we will undoubtedly create.
- Take the lead on all new customers that come to us because they want a new innovative offer. Working with the business leader until implementation.

THIS ROLE IS FOR YOU IF YOU:

- Understand that innovation is essential to ensure we are always ahead of the curve!
- Know that collaboration is essential to ensure there are no silos.
- Have successfully navigated working in a matrix organisation and made it work.
- Have experience and understand the demands and expectations of operating in a start-up business.
- Have had experience at one or more stages of the food or general merchandise supply chains, potentially with knowledge of assurance and certification.
- Are definitely not a technophobe and have a solid understanding of working with various software.

HEAD OF INNOVATION

PERFORMANCE GOALS:

- **Goal 1:** Drive Customer-Centric Innovation that can be used across all business sectors
- **Goal 2:** Establish Strategic Partnerships for Innovation with key stakeholders to integrate these partnerships into the company's offerings.
- **Goal 3:** Enhance the company's Market Position as an Innovation Leader, positioning it as the industry's "go-to" for fresh thinking.
- **Goal 4:** Ensure Practical Execution of Innovations by Overseeing the successful implementation of innovative solutions for all new customers seeking a creative offering, ensuring alignment with business leaders.

WHAT YOU WILL NEED TO SUCCEED

REQUIRED

- Proven experience of growing a business.
- Technical knowledge in sustainability or a food or related degree level education.
- Commercial acumen and some P&L experience.
- Team leadership/management experience.
- Innovative and open-minded to develop new solutions.

TOOLS & TECHNOLOGIES:

- To effectively drive innovation, collaboration, and customer engagement, this role would require a combination of innovation management, communication, project execution, and analytical tools.

WHY YOU'LL LOVE

WORKING HERE:

- Work remotely with flexible hours.
- Be part of a team that values integrity, quality, and customer excellence.
- Access professional development opportunities to expand your skills.
- Competitive benefits include equity at the end of your first year if you are hitting your goals. Private health insurance immediately after initial probation.

KEY COMPETENCIES:

- Excellent communication skills, with an ability to simplify complex ideas.
- Ability to lead by example to create and influence the team with innovation.
- Innovative and open minded to develop new solutions.



ABOUT US

We are a fast-growing start-up in the certification and compliance sector.

Our team's reputation has already attracted multiple blue-chip customers to our business.

Our mission is to be the best provider of supply chain assurance.

Our values that underpin the mission are excellence, forward-looking, caring for others, and integrity.

This leads to our vision of always being the reliable partner for today but always leading the way on industry innovation wherever it can deliver an improvement for our customers.

SEND YOU CV TO: CAREERS@SCINSITES.COM

